

REYM is a Total Care service provider. We relieve our customers of all their worries in the field of industrial cleaning, transport and waste management, always acting on the basis of our mission 'Industrial Services our concern' and driven by our core values.

Total Care stands for skilled personnel, cost-efficient execution and continuous availability of services. We execute the work safely, with strict attention to sustainability and in compliance with current laws and regulations

In all circumstances, we are flexible and innovative, adaptable to change and take our stakeholders into account. We deliver added value to our customers through high-quality services. The themes here are and are supported by our core values: professional, alert, caring and open & respectful:



## TOTAL CARE

The customer is the key to our existence. The wishes and expectations of current and potential customers are decisive for the actions of our organisation, thereby striving to achieve a healthy revenue mix. Relevant processes are systematically recorded, manageable and aimed at providing customers with the best possible service and interaction



## ORGANISATION & LEADERSHIP

REYM pursues an active policy to promote the health and well-being of its employees and thereby achieve sustainable employability. Leadership of our management is essential in the realisation of our business objectives. We show exemplary behaviour; an agreement is an agreement. By constantly informing and training our employees, we create enthusiastic employees, which results in an increase in quality, safety and environmental awareness.



## OPERATIONAL EXCELLENCE

Our top priority is the quality of our services, with us being available to our customers 24/7. The continuity of the organisation is guaranteed and financial resources are consciously used to achieve the organisation's objectives.

Our employees are committed and enthusiastic professionals who work independently, safely and environmentally conscious with colleagues, customers and suppliers - Powerful through cooperation.



## TAKING CARE

Corporate Social Responsibility is in all our interests. REYM is conscious of its responsibility and takes economic, social, environmental, energy and safety aspects into account when carrying out all its activities. Safe working conditions are top priority and our aim is to have zero accidents and environmental incidents. Adequate action in the event of calamities to limit material and environmental damage. REYM also complies with the (inter)national standards ISO 9001, ISO 14001, ISO 22000, OHSAS 18001, and the national Safety Checklist for Petrochemical Contractors.

Objectives arising from REYM's policy are included in the REYM Strategy 2018-2020, made quantifiable and translated into concrete actions. The objectives, actions and results are accounted for in the annual report. In the pursuit of maximum openness, the policy statement and the annual report are made publicly available to all interested parties, both within and outside the organisation.

Amersfoort, December 1, 2018

J.J. Kappen, General Director REYM

A blue ink signature of J.J. Kappen, written in a cursive style.

R. Grobecker, Commercial Director REYM

A blue ink signature of R. Grobecker, written in a cursive style.